

## **Our Policies**

SeaSplash Bermuda Ltd. would like all our guests to have a memorable and fun day out on the water. The Captain and Crew are responsible for the safety of guests and the vessel at all times. Please heed any and all directions given. Failure to do so will not be the responsibility of SeaSplash Bermuda Ltd.

## **Bookings**

- We require a Credit Card at the time of booking to hold for any pending charges with regards to the charter.
- Full payment is due on the day of charter.
- Forms of payment accepted: Cash, Direct Deposit, Visa and MasterCard
- The boat will be at the requested pick up location 15 mins prior to departure.
- If the departure is delayed due to guests' late arrival, It will be at the Captain's discretion to extend the trip past allotted time.

## Cancellation

- The captain reserves the right to cancel any trip due to inclement weather, mechanical malfunction or unforeseen circumstances. We will make best efforts to rebook in a timely manner.
- Guest cancellation within 48 hours of departure will incur a \$100 cancellation fee.
- Guests cancelling within 24 hours or failing to appear on the day will incur a 100% charge of the charter rate and any catering costs.

## **Helpful Tips**

Guests must be able to negotiate both stairs and a ladder to get on and off the boat.

Don't forget to bring your own Towel, Hat, Sunglasses, Sunscreen lotion (please NO aerosol spray cans) and Camera.

Being a sailboat we prefer to put the sails up and let the wind be our guide! Please note that somedays Mother Nature and Father Time do not cooperate. So we have to power up the twin Yamaha engines to get us where we are going. ©

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